# 2024 Annual Report





**Supporting those who Protect.** 

#### **CORPORATE VISION**

"To be the financial institution of choice to employees in the law enforcement community, their families and associates."

## **CORPORATE MISSION**

"To be a leader in providing a superior and professional level of financial products and services to employees of the law enforcement community, their families and associates."

## **CORPORATE VALUES**

Honesty and integrity
Member focused
Competitive products and superior service and advice
Innovative spirit Commitment to community – police community and credit union system
Commitment to business ethics and standards
Professional conduct in all dealings with members and suppliers
Commitment to co-operative principles

## **CO-OPERATIVE PRINCIPLES**

Open and voluntary membership Democratic member control Member economic participation Autonomy and independence Education, training, and information Co-operation among co-operatives Concern for Community



# Winnipeg Police Credit Union Annual Meeting Agenda January 22nd, 2025 7:00 P.M.

Call to order by the President

Establishment of a quorum

Welcoming of guests

Tribute to deceased members

Reading of the minutes of the 74th annual meeting

Business arising out of the minutes

Director's report (President)

Chief Executive Officer's report and Auditor's report & financial statements

Election of directors (No election incumbents elected by acclamation)

Appointment of auditors for 2025

Service awards presentation

Other business

Adjournment

## Winnipeg Police Credit Union - Board of Directors

Maurice Sabourin, *President* (2024) Andrew Zurawsky, *Vice Pres.* (2026) David Kroeker, *Secretary* (2025) Adam Cheadle (2024)

Gordon Gold (2025)

Dates in brackets indicate the year in which term of office expires.

# Winnipeg Police Credit Union - Management and Staff

Executive

Cal Berzuk, MBA, Chief Executive Officer

Heather Kozubski, CPHR Candidate, C.I.M., C.Mgr., FCUIC, Chief Risk Officer

Michael Sinaisky (2025)

Ron Smolik (2024)

Frank Wurr (2026)

Fred Thomas (2026)

Management

Serena Goebel, Director of Advice and Service Experience

Staff - 300 William Ave

Pamela Carreon, Manager, Member Services

Karian Afanasieva-Bashmur, Member Service Representative

Shaunna Asselstine, Senior Loan Administrator

Elvira Attazada, Senior Financial Advisor

Zoe Duncan, Controller

Diane Hammerling, Internal Audit & Compliance Officer

Maria Jamora, Member Communications & Administration Officer

Jasman Kaur, Member Service Representative

Paige Keen, Loan Administrator

Zaneta Milan, Wealth & Commercial Relationship Advisor

Dawn Piche, Wealth Management Administrator

Vitalina Sinkovska, Member Service Representative

Anastasiia Sobchyshyna, Member Service Representative

Khrystyna Vashkiv, Member Service Representative

Susanne Wilson Oko, Financial Advisor

HQ Branch - 230-266 Graham Ave

Kimberly Caetano, Senior Financial Advisor

Mackenzie Hamm, Financial Service Representative

Wanru Wang, Financial Service Advisor

# WINNIPEG POLICE CREDIT UNION BOARD OF DIRECTORS ANNUAL REPORT FOR 2024

#### Introduction

Good evening, members of the Winnipeg Police Credit Union (WPCU). It is my privilege to present this report on behalf of the Board of Directors for the year 2024. In this report, I will outline the major activities and achievements of our board over the past year, as well as provide insight into the broader economic environment in Canada and the evolving landscape of credit unions across the country.

#### **Economic Overview**

As we reflect on the year 2024, it is essential to consider the economic environment in which our credit union has been operating. Canada's economy in 2024 has faced a number of challenges, including inflationary pressures and fluctuating interest rates, though it has demonstrated resilience. The Bank of Canada has kept its policy interest rates relatively high in order to combat inflation, which peaked in the previous year but has shown signs of gradual stabilization. This interest rate environment has impacted both borrowing costs and savings rates, presenting opportunities and challenges for credit unions and their members alike.

The Canadian labor market has remained strong, with unemployment at historically low levels. However, housing affordability remains a pressing concern for many, especially in larger urban centers. Consumer confidence has been somewhat subdued as individuals remain cautious about spending, impacting retail sectors and overall economic growth. These broader macroeconomic factors have required careful strategic planning and financial management from organizations like WPCU.

#### State of Credit Unions in Canada

The credit union sector in Canada, including the Winnipeg Police Credit Union, has continued to evolve within a competitive financial services industry. Canadian credit unions have experienced steady growth, supported by their ability to offer personalized financial services and maintain a community-oriented approach. According to the Credit Union Central of Canada (CUCC), credit unions have proven to be a stable and reliable alternative to big banks, particularly in times of economic uncertainty. The sector has seen an increase in membership, with more Canadians turning to credit unions for competitive rates and more tailored financial products.

However, the credit union landscape is not without its challenges. Increasing regulatory requirements and pressure from digital transformation are top concerns for credit unions across Canada. Many are investing heavily in technology to improve their services, streamline operations, and enhance member experience. In addition, rising operational costs and the need to stay competitive with major banks have underscored the importance of prudent financial management and innovation.

# **Board of Directors' Activities**

Over the past year, the Board of Directors of the Winnipeg Police Credit Union has worked diligently to ensure the continued strength and stability of the organization, navigating a complex economic landscape while prioritizing the needs of our members.

1)Strategic Planning: The board has been actively involved in the long-term strategic planning process, which has focused on enhancing the member experience through both in-branch and digital channels. We have continued to focus on expanding our digital offerings, ensuring that members can easily access their accounts and manage their finances from anywhere.

2) Financial Oversight and Governance: The board has maintained a strong focus on the financial health of the credit union. We have overseen a prudent approach to lending, ensuring that our loan portfolio remains diversified and well-managed despite rising interest rates. This has allowed us to offer competitive lending rates while maintaining a stable financial position.

- 3) Community Engagement: As always, WPCU remains committed to supporting the police community. The Board has approved funding for various police-initiated charities and Winnipeg Police Association supported events such as becoming the Presenting sponsor of the Manitoba Motorcycle Ride for Dad and attending the WPA Kids Christmas Party and Picnic. Others supported entities include the K-9 calendar, Police pipe band, Cops for Kids and The Veterans Association to name a few. We believe that the strength of our credit union lies not just in our financial performance but in the positive impact we have on our members and the community we serve.
- 4) Member Education and Communication: In response to the ongoing need for financial literacy, the board has supported in-house initiatives aimed to further educate our members about budgeting, saving, and investing.

# Looking forward to 2025

As we look ahead to 2025, the Board of Directors remains focused on building a sustainable future for WPCU. We will continue to monitor economic trends, adapt to changing member needs, and explore opportunities for growth, particularly through innovation in technology. We remain committed to providing a wide range of products and services that meet the needs of our diverse membership, while maintaining the high standards of service and community engagement that are the hallmark of our credit union.

#### Conclusion

In closing, the Board of Directors would like to thank all members of the Winnipeg Police Credit Union for your continued support and trust. We are proud of the progress we have made this year and are excited about the future of our credit union. I have to add that none of this would be possible without our incredible management team and dedicated staff who strive every day to improve upon a great member experience. The board thanks you all for your dedication. Together, we will continue to navigate the challenges and seize the opportunities that lie ahead.

Thank you.

Maurice Sabourin

Chair

WPCU Board of Directors

On behalf of:

Vice-Chair Andy Zurawsky Secretary David Kroeker Director Adam Cheadle Director Gordon Gold Director Ron Smolik Director Michael Sinaisky Director Fred Thomas Director Frank Wurr

#### **CEO'S REPORT 2024**

This past year was special for WPCU as we celebrated our 75th Anniversary on December 7th. At a time when so many credit unions are merging and as a result losing their heritage, we marked the occasion with a special event on the day at the Millenium Centre. The night attended by our members, specially invited VIPs, as well as all our staff and board members. Created to commemorate the milestone WPCU designed its own challenge coin and will join display case of the other WPS coins that we so proudly display on behalf of the Winnipeg Police Museum.

With slow and steady improvement throughout the year, WPCU's performance followed that of the Canadian economy. In 2024 WPCU had strong deposit and asset growth and followed that with modest loan growth. In the latter part of the year margins finally started to improve as the mortgage portfolio slowly matures into the current market. There is still more than seventy percent of the mortgage portfolio left to mature and reprice. With close to twenty-five percent set to mature in 2025, the financial projections begin to show improvement and should compound over the next few years.

Membership growth last year at WPCU continues its positive trend, welcoming close to another one hundred new members. WPCU again increased its charitable and community support to all WPS-related organizations and was immensely proud to take on a new role as the Presenting Sponsor for the Manitoba Motorcycle Ride for Dad (MRFD). WPCU has been heavily involved with the MRFD since its inception over sixteen years ago. Our staff enjoy volunteering throughout the year promoting the event and are an integral part of the operations on "Ride Day". When the opportunity became available to take on an even larger role as the Regional Presenting Sponsor, our Board of Directors overwhelmingly welcomed and supported the increased participation. The MRFD has thousands of participants across the province and last year raised over \$650M in support of Prostate Cancer research and education. One of the reasons for its ongoing success is the dedicated support and volunteerism from hundreds of current and retired Winnipeg Police officers. Because of this strong association and support from The Winnipeg Police Association and The Winnipeg Police Service, the Presenting Sponsor role of WPCU is a natural fit and we are proud to be a part of it.

In 2025 WPCU will begin planning for the upgrade of our online banking platform and a new website. The upgrade will not occur until 2026 but with a project such as this, there is a great deal of work for preparation and planning. The new online banking will bring enhanced mobile app capabilities and increased security.

In closing, I would like to thank the WPCU staff for their exceptional commitment, the dedicated Board of Directors for their tireless work and leadership, and mostly you, our members, for your continued loyalty. It is our pleasure to serve you.

Sincerely, Cal Berzuk, CEO

# **Independent Auditor's Report**



To the Members of Winnipeg Police Credit Union Limited:

#### Opinion

The summary financial statements, which comprise the summary statement of financial position as at September 30, 2024, and the summary statement of comprehensive income for the year then ended, are derived from the audited financial statements of Winnipeg Police Credit Union Limited (the "Credit Union") for the year ended September 30, 2024.

In our opinion, the accompanying summary financial statements are a fair summary of the audited financial statements, on the basis described in Note 1 to the summary financial statements.

## **Summary Financial Statements**

The summary financial statements do not contain all the disclosures required by IFRS Accounting Standards. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon.

# The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated December 18, 2024.

#### Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements on the basis described in Note 1 to the summary financial statements.

# **Auditor's Responsibility**

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standards (CAS) 810, Engagements to Report on Summary Financial Statements.

Winnipeg, Manitoba

December 18, 2024

Chartered Professional Accountants



True North Square

242 Hargrave Street, Suite 1200, Winnipeg MB, R3C 0T8

1.877.500.0795 T: 204.775.4531 F: 204.783.8329



# **Winnipeg Police Credit Union Limited** Summary Statement of Financial Position As at September 30, 2024

	2024	2023
Assets		
Funds on hand and on deposit	36,990,016	7,953,986
Investments	2,663,230	27,813,531
Members' loans	173,532,618	172,857,006
Prepaid expenses and deposits	160,253	155,064
Income taxes recoverable	1,139	59,184
Property, equipment and intangible assets	2,724,241	2,948,014
	216,071,497	211,786,785
Liabilities		
Members' savings and deposits	200,691,913	195,863,127
Accounts payable	867,806	1,433,940
Deferred taxes	72,000	80,000
Lease liability	304,225	322,275
	201,935,944	197,699,342
Members' equity		_
Members' shares	1,655,491	1,694,982
Retained surplus	12,480,062	12,392,461
	14,135,553	14,087,443
	216,071,497	211,786,785

# Approved on behalf of the Board

Signed by Andrew Zurawsky	y Signed by David Kroeker

# **Winnipeg Police Credit Union Limited** Summary Statement of Comprehensive Income For the Year Ended September 30, 2024

	2024	2023
Financial income		
Interest from members' loans	6,216,556	5,743,972
Investment income	2,272,630	1,605,703
	8,489,186	7,349,675
Cost of funds	6,092,504	5,033,807
Financial margin	2,396,682	2,315,868
Operating expenses		
Administration	609,006	546,082
Member security	176,962	178,879
Occupancy	594,768	583,152
Organizational	88,601	89,539
Personnel	1,568,057	1,628,827
Gross operating expenses	3,037,394	3,026,479
Other revenue	(781,753)	(815,516)
Income from operations before provision for loan losses, patronage refund and income taxes	141,041	104,905
Provision for loan losses	29,000	30,000
Income before patronage refund and income taxes	112,041	74,905
Patronage refund	15,498	16,404
Income before provision for income taxes	96,543	58,501
Provision for income (recovery of) taxes		
Current	16,942	13,144
Deferred	(8,000)	(185,000)
	8,942	(171,856)
Income and comprehensive income for the year	87,601	230,357

# Winnipeg Police Credit Union Limited Summary Statement of Comprehensive Income

For the Year Ended September 30, 2024

# 1. Basis of the summary financial statements

Management has prepared the summary financial statements from the Credit Union's September 30, 2024 audited financial statements which can be obtained at the Credit Union. The statement of changes in members' equity, statement of cash flows and detailed notes included in the audited financial statements are not included in these summary financial statements.

#### 2. Compliance with minimum capital and liquidity requirements

The Credit Union is in compliance with the capital and liquidity reserve requirements at September 30, 2024 established by the Deposit Guarantee Corporation of Manitoba in its Standards of Sound Business Practice.

Readers of the summary financial statements are advised that in order to appropriately interpret the Credit Union's capital and liquidity, the reader must refer to the audited financial statements and notes for the year ended September 30, 2024, which contain the information detailing the calculation.



# In Memoriam

**Dwight Armstrong** 

Joan Boddy

Gordon Bourroughs

Robert Cormack

David Cox

Brian Craig Fawkes

Nettie Creran

John David Drysdale

Darlene Delorme

Lloyd Fisher

David John Bain

Edward John Lagiewka

Jeanette Johnston

Brenda Johnston

Donald Joseph Chestley

Edward Kizney

Rose Kowalchuk

Bryan Kramble

Helen Moroz

Darrel Perrun

Lawrence Rea

Lynn Ritchot

Gloria Simpkin

Donna Slashinsky

Kelly Smith

Patricia Spado

Lai Wah Gow

Glen Webster

Darcy Wershler

Jeffery Woods

Bill Worb

Menno Zacharias



# **Supporting those who Protect.**

300 William Avenue Winnipeg, Manitoba R3A 1P9

HQ Branch 230-266 Graham Avenue (Skywalk) Winnipeg, Manitoba R3C 0J8

wpcu.ca