



WINNIPEG POLICE CREDIT UNION

Frequently Asked Questions RE: Digital Banking

How do I sign up for Online Banking?

We would love to help you with this! Nearly all your banking needs are available through our [Online Banking](#) system. Call us at 204-944-1033 and a staff member will be happy to help you set up your account.

How can I pay my bills?

Your best option is to utilize the [WPCU Online Banking portal](#). From there, you can set up electronic bill payments, transfer between your accounts, and so much more! WPCU also has a smartphone app available on [iOS](#) and [Android](#).

How does Deposit Anywhere Work?

Deposit Anywhere™ offers a free, fast and secure way to deposit checks using a mobile device. Deposits done with Deposit Anywhere™ have an automatic 4 day business hold.

Here's how it works:

- Download our Mobile Banking App
- Open the app
- Tap deposit
- Enter your account and the amount of your deposit
- Snap a photo of the front and back of your cheque
- Tap submit

Watch this helpful [video](#) for more information

How do I send/recvie an Interac e-Transfer?

- Log into Winnipeg Police Credit Union Online Banking and navigate to the “e-transfer” screen.
- Set up your sender (required to receive as well) profile. If you are sending, add your recipient – make sure to create a security question that only your recipient knows the answer to.
- Choose how to notify your recipient, the amount you wish to send and which account the funds will be transferred from. You can also choose to send a special message or memo to your recipient.
- Send! The funds are debited from your account immediately.
- Your recipient will receive notification that you have sent them an INTERAC e-Transfer®, and will follow the links provided in the email or text message to deposit their funds.

How do the enhanced Interac e-Trasfers work?

Request Money

Members can easily request money they are owed with the Interac request money feature. For more information watch this helpful [video](#).

Autodeposit

Receive money quickly and securely with Interac’s Autodeposit feature. Autodeposit makes receiving money simpler by linking your email to your bank account. For more information watch this helpful [video](#).